

When you book your appointment you will be sent a text with a link to Confirm your Appointment with a Credit Card.
This is not unlike when you book a Hotel room for security purposes.

You will be sent a confirmation Email 48hrs before your appointment.

You will be sent a **Confirmation Text 48hrs** before your appointment that will prompt you to Text back YES if you are coming to your appointment. Once you text back YES and we have your Credit Card details your Appointment is confirmed and we expect you to be turning up to your appointment.

These Steps give you plenty Reminders that you have an Appointment booked with us!

If the Treatment time/date does not suit you, please call the Salon on 54841472 as soon as you get your message, to Reschedule your appointment.

This will give us time to find a replacement for your allocated time slot.

If you cancel within 24hrs of your appointment you will be charged a \$30 Cancellation Fee.

If you do not show for your appointment or cancel on the day of your appointment the Full Amount of your Treatment will be deducted from your credit card.

Businesses are currently Struggling from the impacts of Covid19 and with the amount of last minute cancellations we have been experiencing lately it makes it hard for a business to stay open and continue to develop into the business we strive to be!